



ValueMetrics Process Mining

ValueMetrics' Process Mining solution is an intelligent technology that can analyse and visualise every process in your company, revealing weaknesses, making processes more transparent, faster, and more cost-effective – ultimately making your business more efficient.

By extracting and reading event logs and timestamps at various points along your process flow timeline, our Process Mining software builds an instant visual model of a given flow. Leveraging this digital footprint, it provides complete transparency into how your processes are actually working – that is present the facts – the evidence of real events that have happened. It not only allows you to visualise the actual process, but also identify any deviations from an optimal process as well as understand the reasons for the deviation so that the necessary adjustments can be made.

Our Process Mining Solutions typically deliver:

- **Process Discovery and Visibility**
With process discovery the execution data of processes is easily analysed and visualised, enriched with performance information.
- **Process Conformance**
Process models are compared with actual processes' performance data, thereby automatically recognizing risks and saving potential.
- **Root Cause Analysis**
Through automated root-cause analysis, recognised deviations are prioritised and connected with their actual causes.
- **Targeted Optimisation**
A list of deviations in your process is automatically provided, with deviations prioritised based on their frequency of occurrence within the process, or their costs.
- **Bottleneck Identification**
Bottlenecks can be quickly identified, thanks to the integrated performance view and several advanced filter options.
- **Process Performance Improvement Measures**
Relevant data is clearly presented and – within minutes – delivers all the facts required for the definition of improvement measures.
- **Process Optimisation Management**
The impact of optimisation activities is being measured continuously. Thus, changes in the processes can be monitored and evaluated over the long-term.

Our Process Mining Solutions are focussed on identifying areas for improvement, drive continuous improvement and deliver process excellence.

Through Process Mining you can gain valuable insight into how your business really runs. Problems and improvement opportunities are broken down to such a level of detail that by just making the right people in your organisation aware of them is sufficient in achieving real benefits and improved results. People in your organisation will quickly understand that their current way of working is not optimal, or even worse, that it's counterproductive from an end-to-end process perspective. No investments or big change management initiatives are required to implement change, just making the issues visible and transparent is enough for you to see real improvement.

Change can easily be effected by first admitting and quantifying the problems that exist in your business. Once an issue is prioritized, our Process Mining software will provide the necessary insight to understand what is causing the problems. With this specific insight it is easy to implement the required changes in the areas of your business that contributes to unwanted behaviour the most.

Process Mining also brings a lot of qualitative benefits that are hard to quantify in monetary terms. The most typical benefit is the "death" of non-value adding debates regarding actual problems or whether a KPI is showing the right results. Because Process Mining provides fact-based information and enables drilling down from a high-level KPI to actual low-level transactions, no room is left for human interpretation or opinions.

Gathering process information and data manually, from interviews and workshops, would be time-consuming, patchy and unreliable. With our Process Mining software tool, it takes a matter of days to gather and produce definitive results. Process Mining is about using smart software to continuously analyse and visualise the flow of your operations, so that you can identify specific ways to improve your business. It's easier and more cost-effective – with near instant results.

The benefits of a ValueMetrics Process Mining Solution are:

- See your company's performance in real time
- Identify the root causes of process inefficiencies
- Quickly locate and fix bottlenecks
- Decrease resource needs and free up working capital
- Track KPIs and their changes over time
- Drive near-term financial and/or performance improvement
- Address specific high-impact process issues for improved cost, quality, and customer responsiveness
- Enable sustainable continuous improvement for longer-term results
- Enhance business enablement through IT systems investments, including improved adoption and adherence
- Prioritize and focus improvement initiatives and investments (increased ROI)
- Improve agility to respond to business or market changes

Why ValueMetrics?

ValueMetrics are a team of professionals with significant experience in Performance Management, Supply Chain Optimisation and Process Excellence. We combine our unparalleled knowledge and experience with state-of-the-art software solutions, focusing on the delivery of the most appropriate solutions to our clients. We enable our clients to become Performance Driven Enterprises.

Get started today

To determine how you can effectively manage your Inventory and see what improvements can be made contact:

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